PARKLAND COLLEGE

Course Information Form (CIF)

Course Code: SOC 220

Course Title: Introduction to Social Work

Department: Arts, Media, and Social Sciences
PCS Code: 1.1 - Baccalaureate/Transfer
CIP Code: 44.0701
Repeatability: 0

Effective Date: Summer 2026

Credit Hours

Catalog Notation: 3-0-3
Credit Hour Distribution:

Lecture: 3	Lab: 0	Clinical: 0	**Total: 3**

General Course Information

Catalog Description

Survey course in social work. Examines major social problems, identifying groups historically impacted by them. Includes overview of social work values, skills, and knowledge required for generalist practice. Introduces programs, services, and policies that impact social work and social welfare.

General Course Objectives

- To present the methods of generalist social work, the major problem areas that make social work necessary, the people it serves, and its personnel and educational systems.
- To present students with an overview of the complex social welfare system in the United States.
- To encourage students to evaluate their own attitudes toward social problems, client groups, and social welfare programs.
- To give students a basic understanding of social work values, goals, skills, and roles.
- To help students assess themselves and their career goals in the field.

Minimum Placement Levels

English	Reading	Math
Placement out of ENG 098	None	None

Prerequisites

None

Methods of Evaluation

A balance of formative and summative assessments are utilized. Students complete objective chapter quizzes; compose brief writings to reflect on and apply chapter content; construct 2 Reflection Papers aimed at specific policies and methods of social work practice; and complete a Family Assessment paper.

Instructional Materials and Additional Supplies

The instructor curates current case studies and up-to-date legislation that they provide to students in the course.

Course Content

General Learning Outcomes (GLOs)

- Critical Thinking and Information Literacy: Students will demonstrate the ability to evaluate perspectives, evidence, and implications, and to locate, assess, and use information effectively.
- Global Awareness and Cultural Reasoning: Students will demonstrate their understanding of global issues, gender and sexual orientation, and multicultural perspectives.

Course Segments and Student Learning Outcomes

Course Segment	Learning Outcomes	Lecture Hours	Lab Hours	Clinical Hours
Introduction to Social Work Services: A. Historical Context B. Residual and Institutional Perspective of Social Welfare C. Public and Voluntary Agencies	1. Describe the historical development of the profession. 2. Identify the relationship between historical evolution and current social service policies and delivery systems.	3	0	0
Generalist Social Work Practice	1. Utilize critical thinking skills in evaluating concepts related to the profession. 2. Apply knowledge, values, and skills inherent in the profession to systems of all sizes. 3. Demonstrate ability to assess and utilize the problem solving approach and recognize and resolve ethical dilemmas.	5	0	0
Methods of Social Work: A. Casework B. Family Therapy C. Group Work D. Community Organizations	1. Discriminate between social work methods and therapeutic approaches. 2. Utilize a systems approach in assessment and resolution of client problems-in-living.	5	0	0
Fields of Practice: A. Public Assistance B. Child and Family Welfare C. School Social Work D. Health Settings E. Mental Health F. Substance Abuse G. Juvenile and Criminal Justice	1. Identify various areas of professional practice in the field and develop a basic knowledge of the social service delivery system, including challenges and issues within each.	15	0	0
Social Issues: A. Poverty B. Racism C. Sexism D. Other Populations at Risk E. Ecology and Population	1. Identify major social problems and analyze how social service organizations address these. 2. Identify the social and personal ramifications of racism and sexism, even as they manifest themselves in social service organizations. 3. Identify areas for improving cultural competency.	11	0	0
Career Planning: A. Social Work/Career Planning B. Informed Citizenry	1. Assess own knowledge of the social work profession and determine the fit between professional and personal values and goals.	6	0	0

Total Contact Hours

Lecture Hours	Lab Hours	Clinical Hours
45	0	0